



FEEDBACK

DECEMBER 2009

VOLUME 52, ISSUE 4

PROFESSIONAL MEMBERS NEEDED TO HELP STUDENT MEMBERS

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With colleges and universities entering finals and the end of the semester drawing near, the APICS activity level on campus has decreased accordingly and shifted to preparing for 2010 and the start of the spring semester.

There are two exciting opportunities for professional members to assist our student members, the future of our organization.

Student chapters are continually looking for practitioners willing to speak about their careers at their meetings, held locally on each of the student chapter campuses in the Milwaukee area. Our student members are looking for more

information on what a normal day is in their role with their employer and the types of projects they lead or support to get a better understanding of opportunities available to them post-graduation. This is a simple volunteering opportunity, most presentations last between 15 and 30 minutes. While your daily activities may not seem all that extraordinary to you, our student members are very interested in what the 'real world' is like so they can make an educated career choice.

Educational Opportunity

The second is supporting APICS Milwaukee's 2010 Mock Interview Scholarship Program. We are looking for volunteers involved in operations management or supply chain management that are interested in either learning interview techniques or have conducted interviews in the past to be part of a panel to interview to prepare the students for the joys of interviewing. This event is scheduled for Saturday morning, March 7, 2010.

For more information on either opportunity, please contact Director of Student Relations Justin Fluegel at studentrelations@apicsmilw.org.

BEST PRACTICE CONFLICT RESOLUTION TOOLS

Just in time for those holiday family gatherings, join us on December 10th for a discussion on conflict resolution!

In all seriousness, even the best organizations possess strengths and weaknesses. A common problem involves breakdowns in relationships, communication and trust that often occur among hard working and intelligent people. Such breakdowns in relationships cause some of the highest

costs and dysfunctional outcomes in organizations.

This program will present proactive leadership skills, behaviors and best practices that strengthen the functioning and performance of leaders, their teams and the entire organization. Outcomes include their ability to collaborate most effectively,

Educational Opportunity

improve communication and relationships throughout the organization, constructively resolve conflict and strengthen trust to achieve the most satisfying, meaningful and productive results.

Our speaker will be Bob Weiss, President of RJ Weiss Consulting, LLC. Bob specializes in conflict mediation, coaching, leadership development and organizational assessment. Don't miss it!

SPECIAL POINTS OF INTEREST:

- See Page 4 for date change info on our upcoming CSCP CLASS
- If you're interested in our BREAKFAST ROUNDTABLE, information is on Page 3
- Are you looking for a job? See Page 5 for OM/SCM JOB POSTINGS
- Keep an eye out for EDUCATIONAL OPPORTUNITIES throughout Feedback

FROM THE PRESIDENT



I would like to extend Holiday Wishes to all, with the giving season ahead, I would like to

remind you of those less fortunate. There are many that are homeless or those that have lost their jobs and struggling due to the state of our economy.

Those of us that have been fortunate enough to hold on during these trying times should be thankful, and I pray that the end of this recession comes soon.

The Holiday Season is a time for giving, and you could not find a better way to help the community by giving food, toys, or cash donations to support the many programs in your community. I would like to ask for donations to the charity of your choice to help the homeless, poor and the unemployed.

No one should go to bed hungry, please help!! To the right are a few suggestions.

Merry Christmas and Happy Holidays!!

Gregory L. Whalen

CPIM CLA CLT

The Salvation Army- Waukesha

Provides shelter, meals and clothing
445 Madison Street
Waukesha, WI
262-547-7367
www.usc.salvationarmy.org

The Salvation Army- Milwaukee Area

Provides shelter, meals and clothing
11315 W. Watertown Plank
PO Box 26019
Wauwatosa, WI
www.usc.salvationarmy.org

Sojourner Truth House

414-643-1777
www.sojournertruthhouse.org

Milwaukee Rescue Mission

Provides, shelter, meals and clothing
830 N. 19th Street
Milwaukee, WI
414-344-2111
www.milmission.org

Food Pantry of Waukesha

215 W. North Avenue
Waukesha, WI
262-542-5300
www.waukeshafoodpantry.com

APICS Milwaukee 2009-2010 Board of Directors

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Director at Large	Gary Kerslake	at.large@apicsmilw.org
District Representative	Diane Miderski	region.rep@apicsmilw.org
Job Bank	Gregory Whalen CPIM	job.bank@apicsmilw.org

CALLING ALL EARLY RISERS!

Have you been looking for an opportunity to plug into APICS on a different time schedule and format than our monthly PDMs? We are once again offering our APICS Breakfast Roundtable.

Educational Opportunity

The roundtable breakfast setting—a small group of people sharing ideas, opinions and strategies related to a particular topic, continues to

thrive with members dedicated to its quality and timeliness. Topics are selected by the group as a whole based on issues and trends they are seeing in the workplace and beyond. The intimate nature of the group fosters a collaborative atmosphere focused on particular areas of discussion. For those looking for employment and interested in networking, the small group setting makes this an excellent opportunity.

While there is no cost to attend the event, each member is responsible for their meal costs. Attendance is worth 1 certification maintenance point.

Information on this month's roundtable is at right and on our website www.apicsmilw.org/events. If you have questions, please contact Janice DeCaluwe at Janice.decaluwe@zero-zone.com or Fred Kindelberger at fkindelberger@orion-corp.com.

APICS Roundtable

Breakfast

Date
December 9, 2009

Time
7:15–9:00 am

Location
Maxwell's Restaurant
1005 S. Moorland Rd
Brookfield

Topic
Lean 6S-A Black Belt
Review of the Lean
Manufacturing Process



ANNUAL STUDENT CASE COMPETITION IN FEBRUARY

The annual Student Case Competition is quickly approaching on February 19th and 20th in Downers Grove, IL. Now February may seem like a long way off, but it comes very quickly after spending the holidays at home and enjoying a long winter break! All student members and student chapters should begin to fielding teammates to go head to head with other students within the Milwaukee chapter and our district.

If you don't know much about the Case Competition, here is a quick overview. Teams of

students are presented with a case study representing a real life situation built on principles of Operations Management and Supply Chain Management. Armed with a tool kit of essential background information about the scenario, laptops, caffeine and late night snacks, students are given all night and into the morning to come up with a solution to the case, which they will present in both a written document as well as a formal oral presentation to their peers as well as the professional members of the district in attendance.

The Student Case Competition is a unique opportunity to step into the real world and apply the concepts you've learned about in books and in the classroom to the real world. The short deadline and business-style presentation are intended to replicate the pressure of a job situation and is an excellent opportunity to practice the necessary skills in a learning environment.

Educational Opportunity

So, don't miss out on this excellent learning opportunity,

Student Corner

as well as the chance to network with other APICS student members around the Great Lakes area. For more information, visit the APICS Great Lakes District website at www.apicsgreatlakes.org or contact Director of Student Relations Justin Fluegel at studentrelations@apicsmilw.org.

Upcoming Student Events

2/19-20/2010
District Student Case Competition

3/7/2010
Mock Interview Scholarship Program

EDUCATION AND CERTIFICATION HOTZONE

Spring 2010 Course Schedule

SPRING 2010 CPIM

- **Basics of Supply Chain Management**
January 9
- **Master Planning of Resources**
January 30th
- **Detailed Scheduling and Planning**
February 20
- **Execution and Control of Operations**
April 10
- **Strategic Management of Resources**
May 1

FALL 2009 CSCP

- February 10, 17, 24
- March 3, 10, 17, 24, 31
- April 7, 14, 21, 28
- May 5

FALL 2009 FUNDAMENTALS OF PRODUCTION AND INVENTORY CONTROL

- February 24
- March 3, 10, 17, 24

****CSCP UPDATE**CSCP UPDATE**CSCP UPDATE****

We are considering rescheduling the Spring session of CSCP classes to coincide with the testing window.

If you are interested in taking CSCP this spring, please contact WCTC immediately at 262-695-6576 or joswald@wctc.edu.

Paper and Pencil Exams

3/13/10 Exam Registration Deadline: 1/29/10

6/19/10 Exam Registration Deadline: 5/7/10

CBT Window

3/13/10 - 4/10/10 Reservations Open 1/13/10

APICS Courseware Update

The APICS CPIM modules, Detailed Scheduling and Planning (DSP) and Strategic Management of Resources (SMR) have been entirely rewritten and the design of the course materials has changed as well. As part of the update process, feedback from instructors was solicited and incorporated as appropriate. The new content was reviewed by a team of domestic and international subject matter experts to ensure that operations management and supply chain management professionals around the globe will be able to benefit from the courses.

INTERESTED IN LEARNING MORE ABOUT APICS CERTIFICATIONS?

Please join us for a free informational breakfast detailing how your organization can improve its bottom line through supply chain management process improvements.

This is a unique, no obligation opportunity to engage in a lively presentation with APICS instructors to learn about Certified in Production

and Inventory Management (CPIM), Certified Supply Chain Management (CSCP), and Fundamentals of Production and Inventory Control, as well as the other educational benefits of APICS membership.

This event will be held at the Waukesha County Technical College Pewaukee Campus on Friday, December 11 in the Richard T. Anderson Educational Center, Room C-053. The continental breakfast begins at 7:30 a.m. and the presentation begins at 8 a.m. For more information or to register for the event, visit www.apicsmilw.org.

Educational Opportunity

FACES IN THE CROWD

You may not know it but you have the opportunity to meet and collaborate with individuals from industry leading companies nearly every month. Professional Development Meetings (PDMs) are

Educational Opportunity

excellent opportunities to network with individuals at the forefront of operations

management. Take a look at the list of companies represented at our last PDM, we hope to see your company!

- Phoenix Products, Inc
- Rexnord Gear Products
- Rockwell Automation
- Perlick Corporation
- Harley-Davidson
- Industrial Electric Wire & Cable
- CHR Hansen Inc
- Buell Motorcycle Co
- HC Brill Co
- ESI Consulting
- Milwaukee Electric Tool
- Max Weiss Company
- A&A Manufacturing
- Gehl Company
- Earth Tool Company

NETWORKING A HIT WITH ISM

Thank you to ISM for an tremendous networking opportunity, the location, food and speaker came with high remarks! Joint PDMs such as last month's event are a unique opportunity to meet others in the industry.

We strive for excellence at all of our events, please share your feedback with Director of Programs Sue Dunn at programs@apicsmilw.org.

Below: November PDM speaker Steve Cassidy, Director-Global Procurement for Kohler Co.



CURRENT JOB POSTINGS

Are you looking for a new career opportunity? Check out the APICS Milwaukee Job Board. Also, keep in mind that APICS will extend your membership for six months if you are unemployed. This benefit can be used three times for a total of 18 months of extended benefits. In the mean time, we're here

to help! Keep networking (LinkedIn is a great way to do so!) and attending PDMs. Current postings on the Job Board are at right, for more information, visit www.apicsmilw.org/jobs/jobboard.

- Sr. Sourcing Specialist
- Manager-Procurement-Capital Projects
- Commodity Manager
- Master Scheduler and Planner
- Sourcing and Inventory Manager
- Dir of Production Planning & Inventory Control
- Mgr of Demand Planning

An Excerpt from APICS Operations Management Now

Friday, November 27, 2009

Though yesterday was Thanksgiving only in the United States, I would like to take this time to thank all of our members across the globe for their contributions to APICS. Especially after a tumultuous economic environment in 2009, I am continuously grateful for what our members have given back to APICS, APICS products and services, and to their own colleagues and companies.

While this is a time of thanks, it also serves to remind us of what we can give to others. On that note, I would like to mention the partnership APICS forged earlier this year with the American Logistics Aid Network (ALAN), which aims to better connect disaster-response agencies with supply chain resources.

This collaboration has enabled ALAN access to the resources of nearly 40,000 APICS members. With our skilled members' networking capabilities, we will be able to provide ALAN with the help needed during disaster relief operations. We should be proud of the relationship APICS has created with ALAN,

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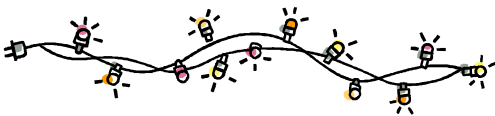
APICS MILWAUKEE

PO Box 26001
Wauwatosa, WI 53226-0001

www.apicsmilw.org
www.apicsgreatlakes.org
www.apics.org



COME FOR THE EDUCATION, STAY FOR THE NETWORKING



DON'T MISS THESE UPCOMING PROFESSIONAL DEVELOPMENT MEETINGS!

Thursday, December 10

Best Leadership Practices to Create and Sustain High Performing Organizations

Speaker: Bob Weiss, President, RJM Consulting, LLC

Charcoal Grill New Berlin

5:00 pm

Educational Opportunity

Thursday, January 21

In Conjunction with Blood Center of Wisconsin

Lean Transformation: Beyond the Toolbox

Speaker: Cindy Mand MBA, Director, Lean Enterprise, BloodCenter of Wisconsin

Crowne Plaza Wauwatosa

5:00 pm

Thursday, February 11

In Conjunction with Society of Manufacturing Engineers (SME)

Thursday, March 18

APICS in the AM

The Goal is Green in America

APICS is the global leader and premier source of the body of knowledge in operations management, including production, inventory, supply chain, materials management, purchasing and logistics. Since 1957, individuals and companies have relied on APICS for its superior training, internationally recognized certifications, comprehensive resources and worldwide network of accomplished industry professionals.

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and of ALAN's commitment to providing assistance to humanitarian logistics efforts.

To APICS members and others who continue to offer their exceptional operations management expertise to the APICS body of knowledge, I thank you for your generosity in continuing to find innovative ways of delivering on the APICS mission.

Sincerely,

Abe Eshkenazi, CEO
APICS The Association for Operations Management